

We protect your data with industry-standard security and privacy practices

At Undermind, customer trust and data security are at the forefront of our mission. We follow industry-leading security practices to ensure your data is always protected. Our commitment to security is backed by robust internal controls and a company-wide culture of security.

Key Practices

-  **Data Encryption.** All customer data is encrypted at rest and in transit using TLS, safeguarding it from unauthorized access.
-  **Strong Access Control.** We enforce role-based access control (RBAC) and multi-factor authentication, ensuring only authorized personnel can access sensitive systems.
-  **Vulnerability Management.** Regular third-party penetration tests and continuous vulnerability scanning help us quickly identify and remediate any security issues.
-  **Backups & Recovery.** Data is automatically backed up on a daily basis with secure off-site storage, and we maintain a robust disaster recovery plan to ensure business continuity.
-  **Trained & Vetted Team.** All employees undergo annual security awareness training to foster a security-first culture across the company.
-  **No AI Training on Your Data.** Your company's data is never used to train AI models.
-  **Third-Party Data Protection.** Our agreements with our third-party model providers guarantee no long-term data retention and no training.

Pentest Facts

Type of Test

A thorough manual penetration test was carried out by Oneleet's expert tester. The assessment combined hands-on exploration and exploitation with automated scanning tools, with all automated findings manually verified to eliminate false positives. The test focused on uncovering critical security risks to ensure comprehensive coverage of Undermind's systems.

Tester Credentials

NATO-based tester with **OSCE** and **OSWE** certifications. These certifications attest to a high level of technical skill and expertise in penetration testing, giving Undermind confidence in the quality and rigor of the security assessment.

Contact & Next Steps

-  **Questions or evidence requests:** support@undermind.ai
-  **Documentation:** Letter of Attestation / pentest report available under NDA.